

## **LIMITED WARRANTY**

EIC Solutions, Inc. (EIC) warrants all our products to be free from defects in materials and workmanship for a period of one (1) year from date of shipment from our facility in Warminster, PA, subject to the following:

1. Our products must be properly installed and maintained in applications for which they were designed.
2. In the event of a claimed product defect, nonconformance, or failure, EIC must be notified (within the warranty period) and the product must be returned to EIC Solutions, at the Buyer's expense for evaluation. An RMA number is required for all returns which can be obtained by contacting EIC Solutions. The customer's proper Return Material Authorization (RMA) number noted on the package. All returns must be properly packaged to avoid damage.
3. Upon receipt EIC if the product is defective and EIC determines the defects are a result of faulty material or workmanship, then EIC will repair or exchange the defective product at no charge to the Buyer and return the product to the Buyer. EIC will pay the return shipping costs to the customer if the ship to address is within the US or Canada. For return shipments to other countries the shipping costs are the responsibility of the Buyer. This Warranty does not apply to any product defects that, in the opinion of EIC, are the result of accident, misuse, misapplication, mishandling, modification or alteration by the customer or the shipper.
4. No warranty is made regarding color or finish, including durability or consistency. EIC makes no express or implied warranties of merchantability or fitness for any application.
5. EIC reserves the right to discontinue or change products and their specifications, prices and/or purchase and shipping terms without notice.
6. EIC assumes no responsibility or liability based on claims of reliance on advertising materials, catalogs, specification sheets, website information, etc.
7. All other warranties, express or implied, are excluded, including but not limited to the implied warranties of merchantability and fitness for a particular application. In no event, shall EIC be liable for any claim based on breach of express or implied warranty or other damages whether indirect, incidental, special, consequential, business interruption, lost profits, or loss of business or customer relationships.